

MODULE 16

MUTUAL AID

MODULE OVERVIEW

- California Mutual Aid Program
- Process for mutual aid coordination
- Mutual aid systems

MODULE OVERVIEW

- Mutual aid request procedure
- Command and support of on-scene mutual aid resources

MUTUAL AID PROGRAM COMPONENTS

- Master Mutual Aid Agreement
- Mutual aid regions
- Discipline specific mutual aid systems
- Mutual aid coordination process



CALIFORNIA MASTER MUTUAL AID AGREEMENT

- Approved in 1950
- Adopted by cities, counties, state



MUTUAL AID COORDINATORS

- Discipline specific
- Found at operational areas and mutual aid regions
- Receive and process mutual aid requests

MUTUAL AID COORDINATORS

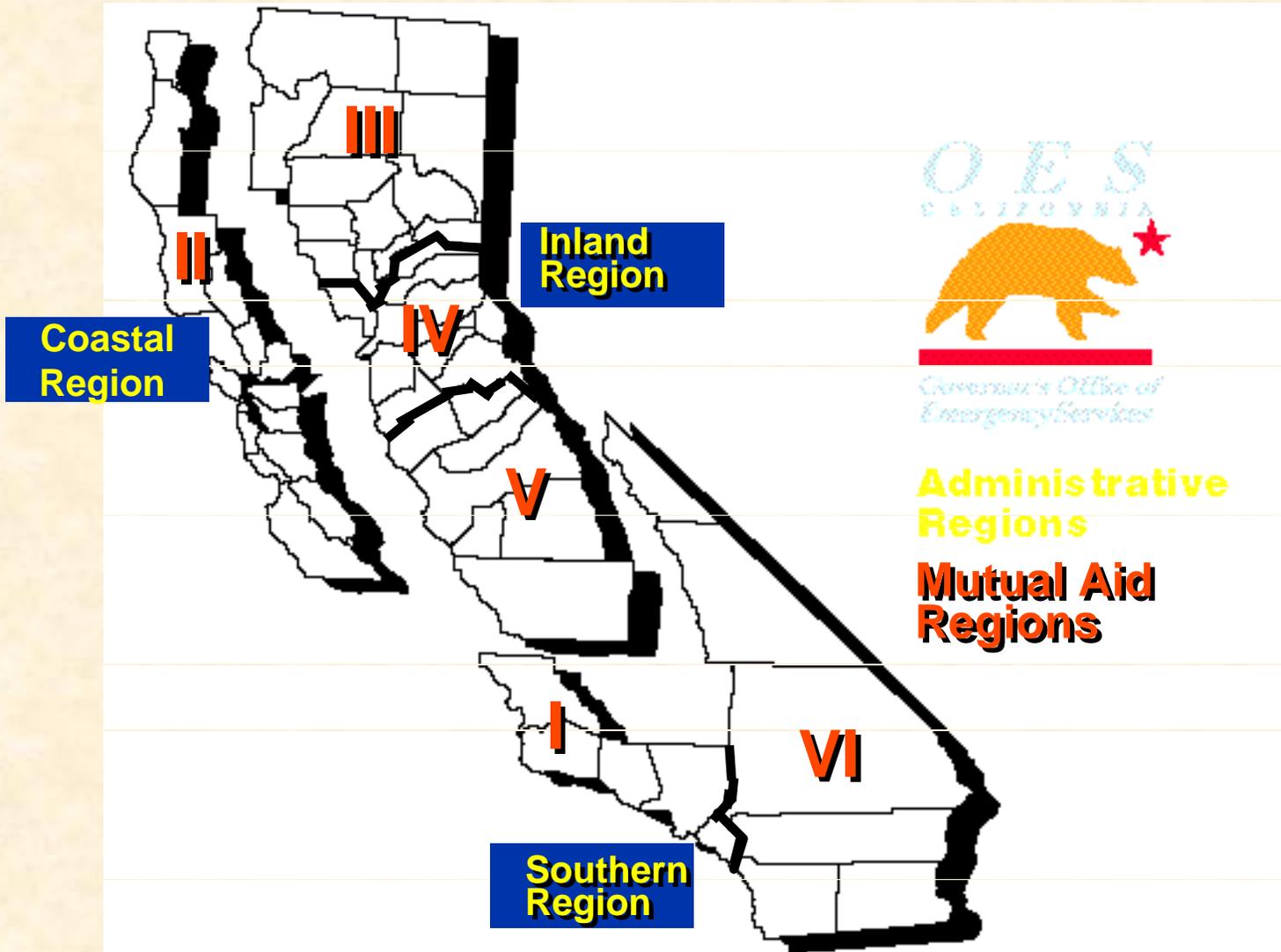
- Coordinate providing of resources
- Pass unfilled requests to next level

MUTUAL AID COORDINATORS SHOULD BE.....

- **Represented in activated EOCs**
 - ❖ **Usually a branch representative in the Operations Section**
- **At the Operational Area level**

MUTUAL AID COORDINATORS SHOULD BE.....

- **At the region level**
- **Level of representation determined by nature of the emergency and requirement for coordination**



EMERGENCY FACILITIES USED TO SUPPORT MUTUAL AID

- **Marshaling areas**
- **Mobilization centers**
- **Staging areas**

VOLUNTEER AND PRIVATE AGENCIES IN MUTUAL AID

- **Utilities - electric, water, gas, telephone**
- **Utilities mutual aid may involve a mix of public and private agencies**
- **American Red Cross, Salvation Army**

CALIFORNIA MUTUAL AID PROGRAM

MUTUAL AID SYSTEMS AND CHANNELS OF STATEWIDE MUTUAL AID COORDINATION

COORDINATED BY STATE OES			COORDINATED BY EMSA
FIRE & RESCUE	LAW ENFORCEMENT	EMERGENCY SERVICES	DISASTER MEDICAL
Fire Mutual Aid System	Coroners' Mutual Aid System	All Other Emergency Services Mutual Aid Not Included in Other Systems	Disaster Medical Mutual Aid System ¹
Urban Search and Rescue System	Law Enforcement Mutual Aid System	Volunteer Engineers' Mutual Aid System ¹	

¹ - Systems Currently Under Development

CALIFORNIA MUTUAL AID PROGRAM

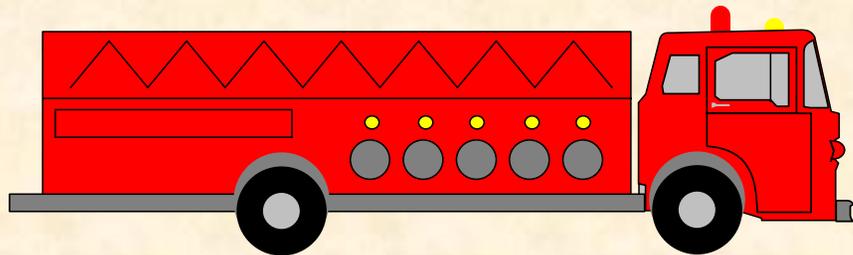
MUTUAL AID SYSTEMS AND CHANNELS OF STATEWIDE MUTUAL AID COORDINATION

COORDINATED BY STATE OES			COORDINATED BY EMSA
FIRE & RESCUE	LAW ENFORCEMENT	EMERGENCY SERVICES	DISASTER MEDICAL
	Search & Rescue Mutual Aid System (Non-Urban)	Public Works Mutual Aid System ¹	
		Emergency Managers' Mutual Aid System ¹	
		Hazmat Mutual Aid System ¹	
		Water Agency (Utilities) Response Network (WARN) ¹	

¹ - Systems Currently Under Development

FIRE AND RESCUE MUTUAL AID SYSTEM

- Fire and rescue resources
- Urban search and rescue resources



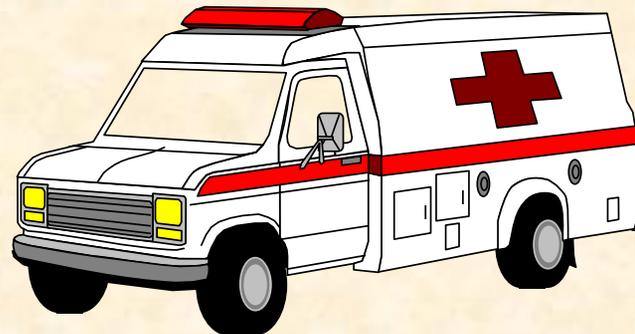
LAW ENFORCEMENT MUTUAL AID SYSTEM

- Law enforcement mutual aid resources
- Search and rescue mutual aid resources
- Coroners' mutual aid resources



DISASTER MEDICAL/ HEALTH MUTUAL AID

- Operational Area Disaster Medical/Health Coordinators
- Regional Disaster Medical/Health Coordinators



DISASTER MEDICAL/ HEALTH MUTUAL AID

- **Joint Emergency Operations Center (JEOC) - DHS/EMSA**
- **State Disaster Medical Coordinator - EMSA DOC policy**

OES EMERGENCY MANAGEMENT MUTUAL AID

All resources not covered in discipline-specific mutual aid systems:

- **Volunteer engineers**
- **Public Information Officers**
- **Public works**



OES EMERGENCY MANAGEMENT MUTUAL AID

All resources not covered in discipline-specific mutual aid systems:

- **Emergency managers**
- **Hazardous materials**
- **Water agency (general utilities) response network**

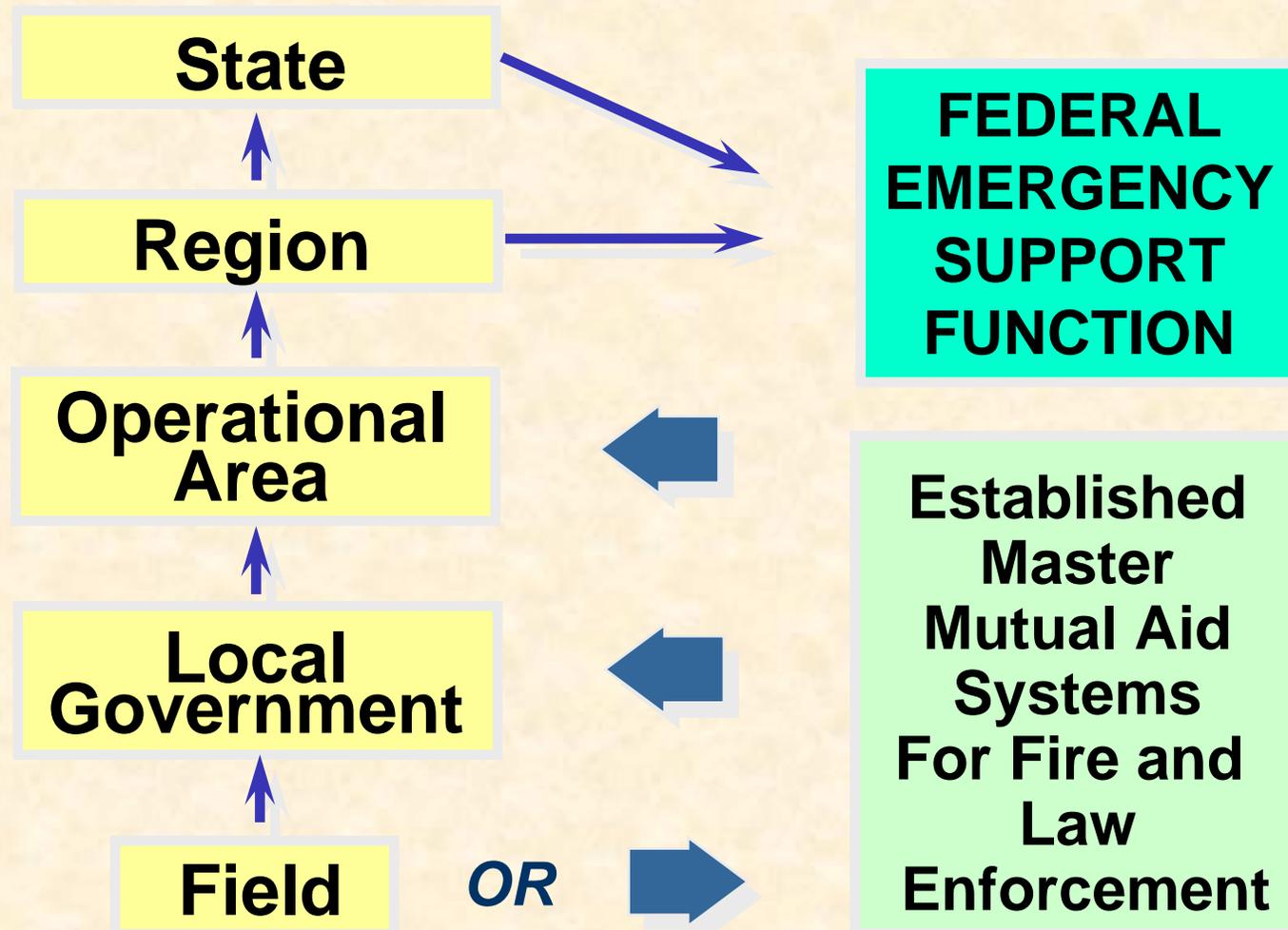
REQUEST PROCEDURE FOR MUTUAL AID

Incidents establish resource needs and may order from local government DOCs or from EOCs when activated or through established mutual aid channels from the field

POTENTIAL ORDER POINTS AT INCIDENTS:

- Incident Commanders
- Logistics Section Chiefs
- Supply Units

FLOW OF MUTUAL AID RESOURCE REQUESTS AND STATUS INFORMATION



USE OF MUTUAL AID RESOURCES

- Provide off-incident backup capability to local government
- Provide support and backup capability at incidents
- Operate in primary tactical assignments at incidents

RESOURCE REQUESTS

- Kind of resource
- Type of resource
- Numbers of resources needed
- Special qualifications

RESOURCE REQUESTS

- Reporting location
- Time required
- Communication requirements
- Special instructions

TRACKING OF MUTUAL AID RESOURCES OFF INCIDENT

- Assigned leaders of resources
- Jurisdictions making requests
- Jurisdictions providing resources

TRACKING OF MUTUAL AID RESOURCES OFF INCIDENT

- Mutual Aid System Coordinators at appropriate SEMS levels
- At incidents:
 - ❖ Designated resources supervisor
 - ❖ Resources Unit

RELEASE PRIORITIES FOR MUTUAL AID RESOURCES

EXAMPLES COULD BE:

- Highest qualified resources (to be applied elsewhere)
- Resources at the incident for the longest time
- Resources traveling the furthest distance

COMMAND/UTILIZATION OF ON-SCENE MUTUAL AID RESOURCES

CONSIDERATIONS:

- Policy of the jurisdiction supplying resources
- Qualifications of resources

COMMAND/UTILIZATION OF ON-SCENE MUTUAL AID RESOURCES

CONSIDERATIONS:

- Requirements of the Incident Action Plan
- Decision of responsible official accompanying the resources